

Using the MyKidsSpending website

Your Portal to View and

FUND SPENDING ACCOUNTS AT SCHOOL

Use these links to jump to the portion of the guide discussing that topic:

- [Creating your MyKidsSpending account, or adding more students](#)
- [How to log in to your account](#)
- [I can't log in](#)
- [How do I retrieve my login ID or password?](#)
- [How to make a deposit by eCheck or credit card](#)
- [Setting up automatic funding](#)
- [Viewing account activity](#)
- [Requesting a statement](#)

Please note that the full guide will begin on Page 2.

If you have any questions, please contact MyKidsSpending Support at support@mykidsspending.com.

How Do I Create My MyKidsSpending Account?

To register your MyKidsSpending account, or to add a new student to an existing account, go to <https://www.mykidsspending.com> and select either “Get Started” from the upper banner or the “Create Account or Add Student” button near the bottom. If the school registered your account (you’ll usually get an email saying so) and you need a password, please skip to [how to request your password](#).

CREATE YOUR ACCOUNT

<input type="text" value="Email address"/>	<input type="text" value="Parent first name"/>
<input type="text" value="Parent last name"/>	<input type="text" value="Parent phone number"/>
<input type="text" value="School"/>	<input type="text" value="Student ID"/>
<input type="text" value="Student first name"/>	<input type="text" value="Student last name"/>

COMPLETE REGISTRATION

CANCEL REGISTRATION

REGISTER THIS ACCOUNT

Here you will enter the e-mail address you would like to use. This e-mail will serve as both your log in ID and also it will be where we send any e-mail correspondence. There are also fields for your first and last name, your phone number, your student's school, your student's ID number, and your student's first and last name.

If you are only adding one student, once your information is entered, click the “complete registration” button and you will be taken back to the main page. If you have multiple students to add, clicking on “Register this account” will instead keep you on the same page and allow you to add another student.

At that point we attempt to match the school, student name and ID number, and if we get a match, the account will be set up for you automatically and a confirmation e-mail will be sent providing your password information. If you do not have the student ID number, or we are unable to verify some information you have entered, you'll get an e-mail letting you know that we will keep your registration on file while one of our support team checks the information provided. In most cases the registration can be completed within 24 hours.

Your password can be changed at any time by logging into your account, selecting the Change Password button and following the prompt. E-mail addresses can be updated similarly by logging in and selecting the Change E-mail Address button and following the prompt.

Please consider adding our address AccountSetup@MyKidsSpending.com to your address book so that any correspondence is not accidentally filtered out as spam. We can be contacted at that e-mail if you have any questions.

Logging into your account

The MyKidsSpending website is at: <https://www.mykidsspending.com/>

To log in, use the e-mail address you signed up with in the first box and the password you were sent in your confirmation e-mail and click the login button. If you are having difficulty remembering your password, please skip to [how to request your password](#).

MyKidsSpending

Call Us
(855) 302-0070

Mail Us
support@MyKidsSpending.com

Your Portal to View and
FUND SPENDING ACCOUNTS AT SCHOOL

Returning **PARENTS** :

Email address or login ID

Password

LOGIN

CREATE ACCOUNT

Send Password
Trouble Logging In?

When I try to log in I get the error: Login Failed! Wrong email or password



This error most frequently occurs if there is a typo in the password, or if you are using a different e-mail address to the one that you signed up with.

If you are certain the e-mail and password are correct and you are still having trouble logging into the site, it might have something to do with the browser that you are using. Older versions of browsers do not support a high enough level of encryption for credit card processing and are blocked for security reasons. Please try with a newer or different browser such as Chrome or Firefox. An alternative is to use a smart phone which typically will have a more recent browser.

One other issue that we sometimes encounter is when users are accessing the website though a computer at work, occasionally the network settings will prevent you from logging in. We don't have any control over that and suggest logging in from your phone using your own internet connection (not through a workplace provided wifi). If you would like to use your work computer, please contact your system administrator.

How do I get my password sent to me?

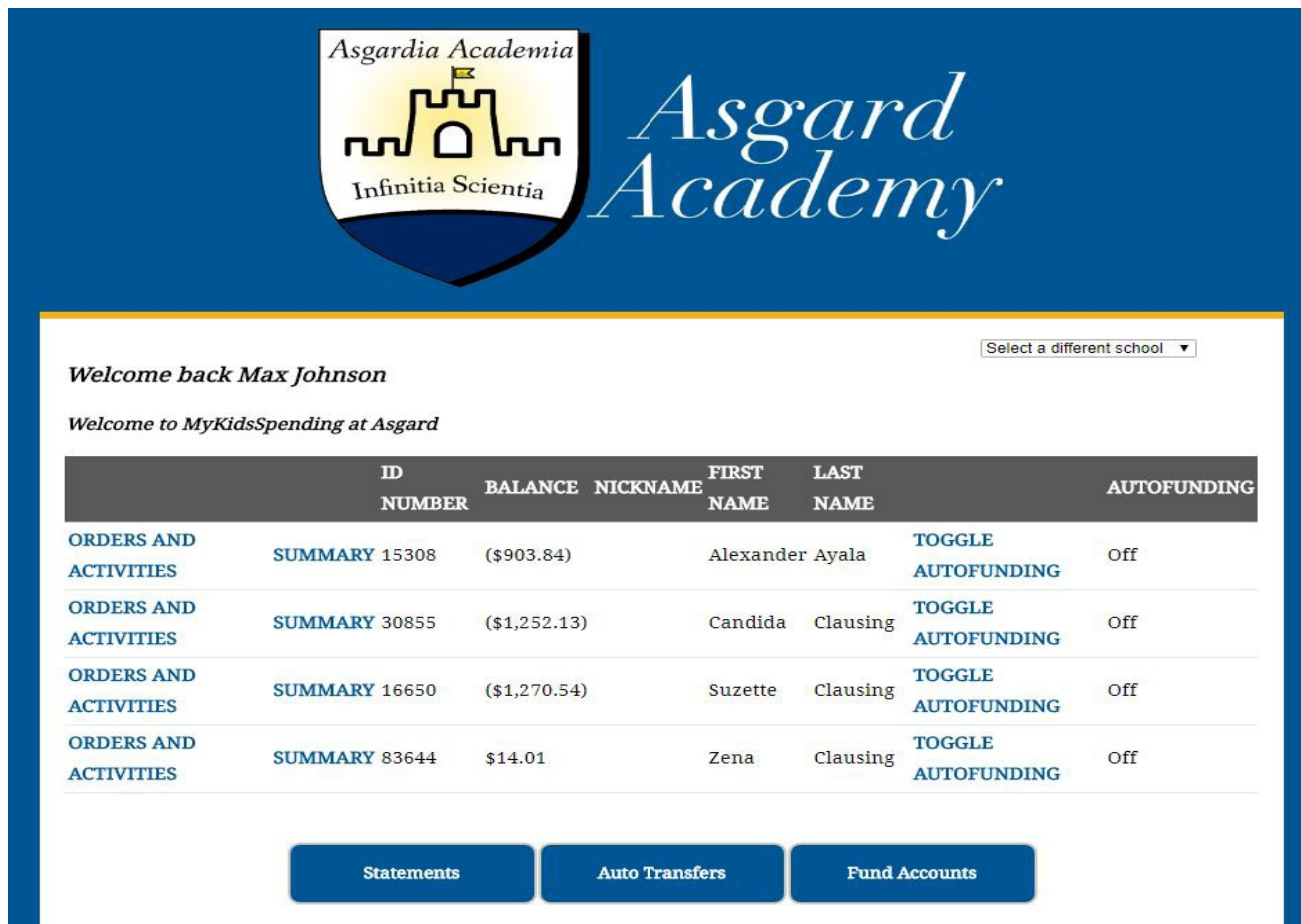
Type your e-mail address into the "Email Address or logon ID" box, then click on the "Send Password" button. The e-mail should take no more than 30 minutes to arrive, so if you haven't received the link by then, please send an e-mail to support@mykidsspending.com and we will send a link to you manually.

I can't remember my log-in e-mail.

If you can't remember the e-mail address you registered with, please send an e-mail with your student's name, ID number if you have it, and the name of the school they attend to: support@mykidsspending.com.

Making a Deposit

Once you are logged in, you will see the main page for MyKidsSpending account. For the purposes of this guide, the school is our demonstration school, Asgard Academy, but you should see the school name and logo that your student attends.



Asgardia Academia
Infinitia Scientia

Asgard Academy

Welcome back Max Johnson Select a different school ▼

Welcome to MyKidsSpending at Asgard

	ID NUMBER	BALANCE	NICKNAME	FIRST NAME	LAST NAME	AUTOFUNDING
ORDERS AND ACTIVITIES	SUMMARY 15308	(\$903.84)		Alexander	Ayala	TOGGLE AUTOFUNDING Off
ORDERS AND ACTIVITIES	SUMMARY 30855	(\$1,252.13)		Candida	Clausing	TOGGLE AUTOFUNDING Off
ORDERS AND ACTIVITIES	SUMMARY 16650	(\$1,270.54)		Suzette	Clausing	TOGGLE AUTOFUNDING Off
ORDERS AND ACTIVITIES	SUMMARY 83644	\$14.01		Zena	Clausing	TOGGLE AUTOFUNDING Off

Statements Auto Transfers Fund Accounts

There are two ways to add funds to your student's account:

The “Fund Accounts” button allows you to make a one-off deposit as needed, using either an electronic check or a credit card.

The “Auto Transfers” button allows you to set up a checking account so that funds will automatically be added to your student's spending account from your checking account according to the parameters you set. Please note auto-funding requires a checking account and cannot be set up with a credit card.

“Select a Different School”

Allows you to toggle between different schools that your children attend (that also use MyKidsSpending) to make deposits for each child at their respective school.

Fund Accounts

FUND ACCOUNTS

Total: 100.00

Name	ID Number	Balance	Enter amounts then press Update
Alexander Ayala	15308	-903.84	<input type="text"/>
Candida Clausing	30855	-1,252.13	<input type="text"/>
Suzette Clausing	16650	-1,270.54	<input type="text"/>
Zena Clausing	83644	14.01	<input type="text" value="100"/>

Check Convenience Charge 1.75

Credit Card Convenience Charge 4.00

SERVICE CHARGES

► **Payment by Credit Card**
The minimum deposit amount is \$10. The convenience charge is 4%. The minimum convenience charge is \$3. Funds are generally available within 24 hours. There is a \$40 charge for a credit card chargeback from a contested charge.

► **Payment by Electronic Check**
For each deposit by check, there is a service charge of 75 cents plus 1% of the total deposited. For example, for a deposit of \$100, the fee would be \$1.75. For each check returned unpaid by the bank, there will be a \$20 charge to the account.

To make a one off deposit, first click the Fund Accounts button. Then enter the amount that you would like to add and then click on the update button on the middle left of the screen.

You are able to deposit different amounts for each of your children

The service charges applicable to each payment option for the amount entered will display. Select the payment option you wish to use to continue: Process Electronic Check or Process Credit Card.

Process Electronic Check

If you do not have a checking account on file, then you will be taken to the Bank Account information screen.

BANK ACCOUNT INFORMATION

You'll use this screen to save your bank account information in our site and set up automatic transfers from your MySpending account. Please note that payments may also be labeled with our parent company, Odn, Inc.

Account Nickname :

Bank Name :

Account Number :

* Please be sure to enter the correct account number. There may be a charge if the bank rejects the deposit because of an incorrect account number.

Verify Bank Account Number :

* You should only verify your bank account number if you're entering a new account number.

Country :

Routing/Transit Number :

* Use the 9-digit number from the bottom of a physical check, or if you are in Canada, the 5-digit transit number immediately followed by the 3-digit institution number.

Account Type :

Name on Account :


Address on Account :

City :

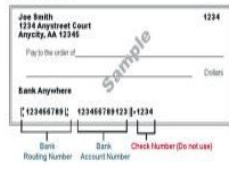
State/Province :

Zip/Postal Code :

Canada



United States



AUTO-FUNDING OPTIONS

* In order for the account to fund itself when the balance is low, the following box will need to be checked. This will apply to all accounts in this login. Skip this section if you do not want the account to be automatically funded.

Enable Auto Replenish

* Each person in your account will be funded when they reach the minimum balance.

Balance at which to add funds :

Amount to be added to account :

* Please keep in mind that it may take a few days for the account to receive the funds.

Enter in your checking account information as required. If you do not wish to use Auto Funding, then you can leave the auto funding section alone and just click the Submit button at the bottom of the page. Instructions on setting up Auto Funding appear later in this document.

TOTAL CHARGE: \$101.75

		Chase ending in 4567	CHANGE
Address	:	24 Odin Lane	
City	:	Boston	
State/Province	:	MA	
Zip/Postal Code	:	02119	
Country	:	United States	▼

I Authorize MyKidsSpending to charge my referenced bank account for the above amount.

SUBMIT	CANCEL
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Once you have submitted your checking account information, or if you already have a checking account on file, then you will be taken to the payment processing screen, seen above.

Please take a minute to confirm you are using the correct checking account. If you are not using the correct account, please click on the “Change” button to make the necessary changes.

If you are happy with the total, which includes any processing charges, click on the “Submit” button to process the deposit.

Your request will not be sent until you click the Submit button and your approval code will display at the bottom of the box and you will receive an e-mail confirmation of the deposit.

Process Credit Card

As we do not keep credit card information on file, once you click on the “Process credit card” button, you will be taken to the payment processing screen as shown below.

The total charge, including any processing charges, is displayed at the top.

Enter the card information that you would like to use. We accept VISA, MasterCard, Discover, and American Express.

If you are happy with the total charge and the card information that will be used, please click on the “Submit” button.

You will receive an e-mail confirmation of the deposit.

PROCESS CREDIT CARD
TOTAL CHARGE: \$104.00
+ Secure Credit Card Information

First Name	:	<input type="text" value="John"/>
Last Name	:	<input type="text" value="Doe"/>
Phone No	:	<input type="text" value="6178680060"/>
Address	:	<input type="text" value="24 Odin Lane"/>
	:	<input type="text" value="Boston"/> <input type="text" value="MA"/> <input type="text" value="02119"/>
Country	:	<input type="text" value="United States"/>
Type	:	<input type="text" value="Discover"/>
Credit Card No	:	<input type="text" value="000000111122222"/>
Expiration Date	:	<input type="text" value="01"/> <input type="text" value="2036"/>
CVV2 Code	:	<input type="text" value="000"/>

* We accept American Express, MasterCard, Visa, and Discover Cards
* Please press the button only once, do not double click. Allow up to 60 seconds to authorize.

After successfully making a deposit, either by electronic check or credit card, your account balance on the MyKidsSpending website will immediately reflect your deposit.

The account balance at the school will reflect this deposit once synchronization between the website and the school takes place. While we ask that you leave 24 hours for the funds to be available in case of communication errors, they will often be available more quickly (within 5-10 minutes).

Automatic Transfers

You have the option of saving your checking account information to the MyKidsSpending website, and when your student reaches a certain dollar amount in their account, a deposit will be scheduled for you.

To set up Auto Funding, from the main page click on the “Auto Transfers” button.

Input the checking account information for the checking account you would like to use, if you do not already have it saved. (Please note we are not able to use a credit card for automatic funding.)

AUTO-FUNDING OPTIONS

* In order for the account to fund itself when the balance is low, the following box will need to be checked. This will apply to all accounts in this login. Skip this section if you do not want the account to be automatically funded.

Enable Auto Replenish

* Each person in your account will be funded when they reach the minimum balance.

Balance at which to add funds :

Amount to be added to account :

* Please keep in mind that it may take a few days for the account to receive the funds.

SUBMIT

CLEAR EXISTING INFORMATION

Put a check mark in the box marked Enable Auto Replenish to turn auto funding on.

Specify the balance at which automatic funding is triggered. The default is \$25, but can be altered. When your student reaches this balance, the auto fund process will begin. We recommend not choosing an amount below what your student might spend in 2 days in order to keep the account positive.

Specify the amount to add to your student's account. The default is \$100, but can be altered.

Click on submit to accept the changes.

As an example, if your student's threshold is \$25, and their spending activity on Tuesday brings their balance to \$20, then you should get an e-mail on Tuesday night letting you know that a deposit has been scheduled.

The deposit itself will then be processed on Wednesday night, and a second e-mail confirming the deposit has been processed will be sent out to you.

An important note on timing: - Setting up auto funding does not immediately make a deposit, it just switches on the auto fund process. If you would like to make funds available for your student to use immediately, the quickest way is making a separate deposit using the fund accounts button.

Disabling Auto-Funding

You can turn off auto-funding at any point if you no longer wish to use it, including in-between the first notification email and the actual auto-fund event. We include a link to deactivate auto funding when we send a notification e-mail that a deposit has been scheduled.

Alternatively, you can log in to your MyKidsSpending account and remove the check mark from the Enable Auto Replenish box.

If auto-funding is enabled on your account and the bank for any reason rejects the auto-fund, the auto-fund option will be automatically disabled on your account as a precaution. Therefore, if you get an “e-check failed” email, this means the auto-fund did not take place and the auto fund option has been disabled. You will need to access your MyKidsSpending account, correct whatever error was reported by the e-check failed email, and re-enable auto-funding.

Viewing Account Activity

To get a list of your student's spending activity, from the main page, click on the "Summary" link, to the left of your student's ID number to get to the account summary page.

Account summary

Alexander Ayala

Please Select Date Range

Hint → To select a date range, click on a day on the first calendar for the beginning of the range, and a day on the second calendar for the end of the range. To go to a different month, click on either arrow button next to the name of a month. When you've selected your beginning and end dates, click "Update" to view the purchases from that period.

From: 01/01/2017

To: 01/31/2017

January 2017						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
26	27	28	29	30	31	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

February 2017						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	1	2	3	4	5
6	7	8	9	10	11	12

Update

TOTAL	
Spending During Period	0.00
Deposits During Period	19.50
Current Balance	-903.84

This page will, by default, show you the current month's activity, but you can use the two calendars on the page to display a custom start and end date. After selecting your date range, click on the update button. The summary section at the top of the page will give you a total for the spending during the period, the amount added to the account during the period and any purchases for the time period selected will be shown at the bottom of the page.

Please note: Your balance is not a real time balance. Your school synchronizes the day's activity with what you see on the web each night, so the balance you see will generally be your child's account balance from the end of the prior day.

Requesting a Statement

From the home page, click on Statements button to go the statements page.

Enable Statement Delivery

Check this box if you would like to request a statement starting on a particular date. (Statement delivery must be enabled.) Choose your starting date in the calendar below, using the arrows to navigate back to previous months, and click Submit at the bottom of this page. Please note that requested statements are generated nightly.

Request copy of statement.

Check this box if you would like to request a statement starting on a particular date. (Statement delivery must be enabled.) Choose your starting date in the calendar below, using the arrows to navigate back to previous months, and click Submit at the bottom of this page. Please note that requested statements are generated nightly.

At what balance would you like to receive a statement? Please enter the number here. (For example, 25 is our default.)

Please select the start date for the statement:

Mar		April 2018					May
SUN	MON	TUE	WED	THU	FRI	SAT	
25	26	27	28	29	30	31	
1	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
29	30	1	2	3	4	5	

On this next screen, you can enable statements by checking the box to “Enable Statement Delivery.” A statement will be sent to you once your student’s balance reaches the amount specified at the bottom of the page.

To request a statement on demand, check the “Request copy of statement” box and select a date from the calendar that you would like the statement to start.

After you have entered your Statement Delivery settings click on the Submit button. Statements will not be enabled unless you click Submit.